Working with Student Writers in the Lucas College of Business

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Tell Us About Yourself

So we know who we are.
Writing is Very Important

In all disciplines. Especially Business.
Why is Writing Important?

• Business is fundamentally about getting other people to do things -- getting employees to be productive, customers to buy your product or service, government to leave you alone -- and you can’t make these things happen if you can’t communicate well.

• Communication can take many forms, such as video, speaking, phone calls, illustration, texting, email, signage, advertising, blogging, publicity and others. Doing any of these well requires good writing skills.
But Teaching Writing is Hard

Which is why we all wish someone else would do it.
There is No Writing Pill

• No grammar shot.
• And writers seem to forget much of what they’ve learned – much of what they might be good at – when faced with new and challenging writing tasks.
  • Especially when they move from high school and lower-division, more “school-focused” forms of writing to more specialized and professional forms of writing in their disciplines.
Why Do They Forget?
Transfer of Writing Skills

• Writers need cues and reminders to activate previous writing skills and apply them to new contexts.
• And every new context requires some new skills, too.
• So no writer will ever come to your class fully prepared and ready to go.
  • Never.
  • Ever.
• They will never “take care of all that” in another class before they get to you.
So, What Can We Do?

Nothin’. So good luck! And thank you!
There’s A Lot We Can Do

• We can meaningfully integrate writing into all our courses, all the way up and down the curriculum.

• We can design effective writing assignments and assignment sequences.

• We can create many opportunities for students to get feedback on their writing (that don’t involve us instructors overloading ourselves).

• We can think of teaching writing as being similar to coaching.

• We can talk about the ways we write in our disciplines as specialized genres, which is faculty-level work.

• We can make use of professional development opportunities like the ones offered by Cate Lycurgus and the Writing Across the Curriculum program.

• We can encourage our students to use the Writing Center throughout the writing process.
How Might We Meaningfully Integrate Writing Into Our Courses and Curriculums?

Capstone Course / Experience

Courses / Experiences

Methods / Foundational Course(s)
Not a Good Way to Meaningfully Integrate Writing Into Our Courses and Curriculums

- Writing / Writing-Intensive Course
- Courses / Experiences
- Methods / Foundational Course(s)
- Capstone Course / Experience
A Slightly Better Way to Meaningfully Integrate Writing Into Our Courses and Curriculums

Capstone Course / Experience

Courses / Experiences

Writing / Writing-Intensive Course

Methods / Foundational Course(s)
To Best, Most Effective Way to Meaningfully Integrate Writing Into Our Courses and Curriculums
How Might We Design an Effective Sequence of Writing Assignments?

My discipline is Rhetoric and Writing. We are interested in how people use language to make things happen in the world, and how people learn how to write.

• My genre: The Research Report, or empirical research Journal Article, where we compare one approach to teaching some aspect of writing to another.

• Identify a genre in your discipline.
• Think about an assignment that will allow your students to learn and practice this genre, or a part of this genre.
• Think about how you might break up that assignment into component parts.
• Think about the kinds of feedback you might offer and make available during the course of the project.
Think About an Assignment

• My assignment: Write me a proposal for a research project (that would, eventually, after you’ve done the research, lead to a Research Report).
  • Notice how I slimmed it down for the classroom, because my one-semester course doesn’t have time for us to actually experiment with two approaches to teaching some aspect of writing.
  • For my MA and EdD students, however, we could do the full thing.

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How Might We Break That Assignment Up?

• Look at some sample proposals from last year’s class, using the Genre Analysis Guide. Discuss as a class.

• Write a short “Letter of Interest” in which you:
  • Identify a general topic area (like teaching organization or teaching grammar)
  • List some key words you’ll use to begin your research into this topic
  • List some tentative ideas about the kind of project you might propose

• Draft a Literature Review in which you identify gaps in the research.

• Articulate a research project that will address the gaps you found.

• Put it all together in a final Proposal.

• Identify a genre in your discipline.

• Think about an assignment that will allow your students to learn and practice this genre, or a part of this genre.

• Think about how you might break up that assignment into component parts.

• Think about the kinds of feedback you might offer and make available during the course of the project.
What Kinds of Feedback Might We Make Happen?

• Look at some sample proposals.
  • Feedback: what worked, what didn’t.

• Write a short “Letter of Interest.”
  • Feedback: this is what seems promising, here are a couple more key words, and here’s what seems promising in your project.

• Draft a Literature Review.
  • Peer feedback on the quality of summaries and the gap.
  • My feedback on how well you’ve covered the lit (what’s missing) and how well you articulate the gap.

• Articulate a Research Project.
  • Peer feedback on your research design and how well your project addresses the gap. Suggestions for improving design.
  • My feedback on research design, addressing gap, and improving design.

• Draft Final Proposal.
  • Get peer and Writing Center feedback on organization and content first. Then a second round of correctness feedback.
  • My feedback on improving organization and content and argument. Minor correctness feedback.

• Submit Project.
  • I read it, give you a grade, and a short comment on how it went for you.

• Identify a genre in your discipline.

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• Think about how you might break up that assignment into component parts.

• Think about the kinds of feedback you might offer and make available during the course of the project.
We Should Think of Teaching and Mentoring Writing as Coaching

• Students learn how to write in new genres in process – while they are doing it.
• Just like a coach, we can’t just show film and put them in the game and expect them to succeed.
• Nor can we just run drills (grammar drills!) and put them in the game and expect them to succeed.
• But we can – just like a coach – break down the process and engage with our graduate student writers as they write real documents for real audiences.
We Can Talk About the Ways We Write in Our Disciplines as Specialized Genres

- With unique rules and expectations.
- Here is a handy, customizable guide you can use to teach students about your discipline’s genres.
Genre analysis focuses on how new knowledge is made and shared in a field, and how writers participate in their disciplinary discussions as professionals and/or academics. It includes considering the processes and strategies for making new knowledge in a discipline and the processes and strategies for sharing that knowledge with others.

Process for Analyzing a Genre
1. Collect samples that represent a genre. These samples should include professional and student versions of the genre.
   - Questions to consider when collecting samples for analysis: What kinds of “texts” — articles, reviews, essays, bibliographies, commentaries, podcasts, websites, etc. — do people in this field produce?
2. Analyze the samples and identify substantive and stylistic features that are shared among them.
   - Questions to consider about substantive features (content): How do people do research in this field? What kinds of research designs do people in this field use? What kinds of things do they study? How do they study these things? What kinds of “data” do they collect? What counts as “good” data or ideas in this field? What doesn’t really count as usable data in this field? What kinds of arguments do they make with their data? How do they make them?
   - Questions to consider about stylistic features (organization and style): How do people in this field write them? How do they make arguments? How do they contextualize their work within the field? How do they organize their documents? How do they write them? What is the appropriate tone? Language use and style? Length? Format? Citation system?
3. Talk to writers who produce texts in these genres and find out how they go about their work.
   - Questions to consider when talking to writers about how they work: How do writers tend to do research in this field? What are the typical methods/procedures for coming up with new ideas and/or generating and collecting usable data? How do writers tend to produce texts in this genre? What are the typical processes? How do they begin? Do they write alone or with others? How do they structure/schedule/organize their working together and/or alone? What are the typical phases of the process?
4. Formulate the organizing principles of the genre. Once you are all done, you can write up a set of rules for a genre, specifying the substantive and stylistic features that define the genre, as well as the processes for creating and sharing new knowledge in the genre. Some examples:
   - “If you want to write a research report in Sociology, here’s what you do…”
   - “If you want to write a literature review in Engineering, here’s what you do…”
   - “If you want to write a personal essay in a French course, here’s what you do…”
   - “If you want to write a research proposal in Education, here’s what you do…”

A Couple of Deep Thoughts
- Genres are typical ways of doing things with texts in certain situations. Writers in similar situations (recurring situations) make similar rhetorical choices (rhetorical actions) which readers come to expect (typified). That’s a genre. And we can distill the basic rules of genres using Genre Analysis.
- Genres change and evolve over time. The “rules” of a genre are always loose (the rules are not absolute), flexible (the rules can be bent, though usually not broken completely), and ever changing (they change over time). But you can see basic patterns.
- Genres both enable and constrain. They enable us to communicate in different disciplines because they set up a common set of expectations between readers and writers. You know what to expect so you can learn the expectations as a reader and a writer of a genre. They constrain because they encourage us to meet those expectations.
We Can Discuss and Articulate the Expectations of the Genres

• Using the language in the Genre Analysis guide.
  • Talk about both substantive and stylistic features.
    • How do people do research in this field? What kinds of research designs do people in this field use? What kinds of things do they study? How do they study these things? What kinds of “data” do they collect? What counts as “good” data or ideas in this field? What doesn’t really count as usable data in this field? What kinds of arguments do they make with their data? How do they make them?
    • How do people in this field write them? How do they make arguments? How do they contextualize their work within the field? How do they organize their documents? How do they write them? What is the appropriate tone? Language use and style? Length? Format? Citation system?
  • And the processes people in your field use to produce texts.
    • How do writers tend do research in this field? What are the typical methods / procedures for coming up with new ideas and/or generating and collecting usable data? How do writers tend to produce texts in this genre? What are the typical processes? How do they begin? Do they write alone or with others? How do they structure / schedule / organized their working together and/or alone? What are the typical phases of the process?
Other Practical Things That Seem to Be Helpful

There’s a lot we can do.
• Give Students Samples and Examples

• And methods for thinking about them that help writers see the expectations of the genre.

• Use the Genre Analysis guide, customized to your particular genre (like lab report, dissertation, or proposal, for example).

• An Idea: Collect and share your students’ work from previous semesters, both good and bad examples. (I like to share B-/C+ examples – it drives my students nuts.)
Give Students Clear Expectations for Written Assignments, Projects, and Articles

- Give them essential stuff about length, format, audience, purpose, context, exigence, sources, research, etc.
- And also give them, and talk about, genre expectations, using the vocabulary and language in the Genre Analysis guides.
  - Both the substantive and stylistic features of the genre.
  - How people in your discipline go about making new knowledge and sharing it with varied audiences.
  - And what the expectations are for each particular genre.
Give Students The Chance to Write – And Have Their Writing Responded to – As a Recursive, Iterative Process

• Break assignments and projects down into parts (abstracts, introductions, methods, results, analysis, discussion, implications, etc.) and phases (invention, organization, drafting, polishing).

• Give writers opportunities to get feedback throughout the process.
  • From us instructors and their peers.
  • And what I like to think of as “Super Peers” – like embedded writing tutors or writing center tutors.
Coach Our Writers Through the Process

• Break up assignments and projects into parts and engage with our writers early and often. Don’t just assign a project and collect it ten weeks (or four months) later.

• Give content and organization feedback first.

• Save correctness feedback for later drafts.

• Set lofty goals that they will have to achieve to pass the class or have you sign off on their dissertations, but work with them to get there.
  • Give developmental feedback based on where they’re at and how they can make progress.

Write better!
Why?

• The most productive writers:
  • Regularly share drafts and partial drafts with teachers and peers.
  • Understand that writing is an iterative, recursive process. It is not a one-shot process, and it is not linear.
  • Receive feedback designed to help them make progress from where they are now. Not feedback designed to inform them how far they are from acceptable.
Are We Done Yet?

Only two more things. I promise.
We Can Encourage Our Faculty to Learn More Through Cate’s Specialized Workshops and Writing Across the Curriculum Seminars

• We offer a variety of one-day workshops and extended, paid seminars every semester.

• And faculty can propose workshops, seminars, and research projects to help us improve writing instruction at all levels, in all disciplines, all across campus.
Encourage Our Writers to Make Use of All Our Writing Support Resources on Campus

• Meetings with you for content and organization feedback.
• Meetings with peers for content, organization, and correctness feedback.
• Meetings with Writing Center tutors and other “Super Peers” for content, organization, and correctness feedback.
Writing Center Information

• The SJSU Writing Center is open whenever classes are in session.

• Our mission is to develop the writing skills of SJSU students so they can communicate clearly in any setting (informal, academic, or professional).

• We will work with writers from all disciplines, of all grade levels, and during all phases of the writing process (from generating ideas to revising for clarity).

• We now have two locations:
  • The second floor of the MLK Library for tutoring appointments that are scheduled in advance
  • Clark Hall 126 for drop-in tutoring sessions

• Online tutoring appointments are also available.
Writing Center Services for Students

• Students can schedule up to two tutoring sessions in advance per week; they can receive additional assistance through drop-in tutoring.

• In addition to tutoring, we have numerous resources posted online (most of which are created by our student tutors): http://www.sjsu.edu/writingcenter/writingresources

• We also offer a full slate of 20-30 workshops every semester on topics ranging from “Common Grammar and Punctuation Errors” to “Basic APA Style” to “Body Paragraphs” to “Writing for Your Audience.”
Writing Center Services for Faculty

• Use our online resources (videos, handouts, our blog) and encourage students use our services. Please do not require them to see us.

• Submit a request for a 10-15 minute “House Call,” in which one of our tutors will come speak with your students about our services.

• Submit a request for a one-hour workshop, in which one of our tutors will visit your class and conduct a workshop for your students.

• Ask us to participate in college or department events.

• Suggest that your best writers apply for tutoring positions at the Writing Center (and send me their names and email addresses so I can reach out to them).

• Apply for a course-embedded tutor.
Thank You!

Enjoy your hands-on workshop.